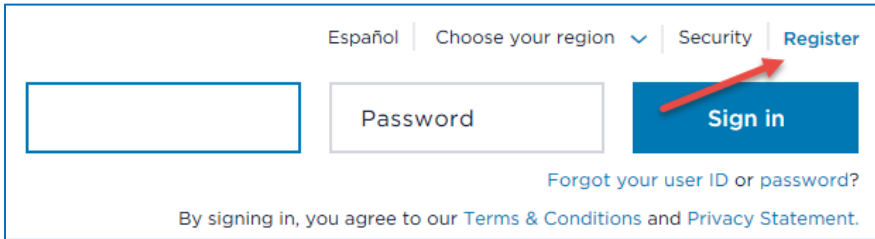


5 Minute Guide to Kp.org Self-Registration

Please have your Medical Record Number

Step 1: Open browser and type in www.kp.org to access the kp.org Home Page.

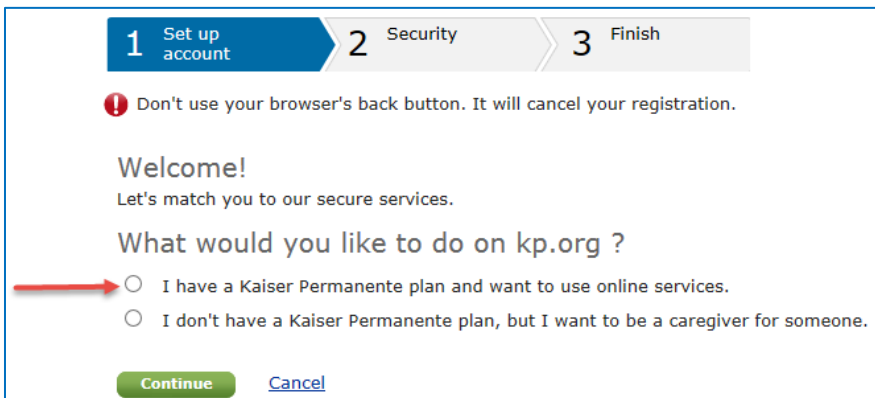
Step 2: Once in the Home Page, click on the “Register” link located at the top right corner of the page.



The screenshot shows the top navigation bar with 'Español', 'Choose your region', 'Security', and 'Register' links. Below the navigation bar are two input fields: one for the user ID and one for the password. A blue 'Sign in' button is highlighted with a red arrow. Below the input fields is a link for 'Forgot your user ID or password?' and a disclaimer: 'By signing in, you agree to our Terms & Conditions and Privacy Statement.'

- Choose your preferred language, either English or Spanish
- Click “continue”

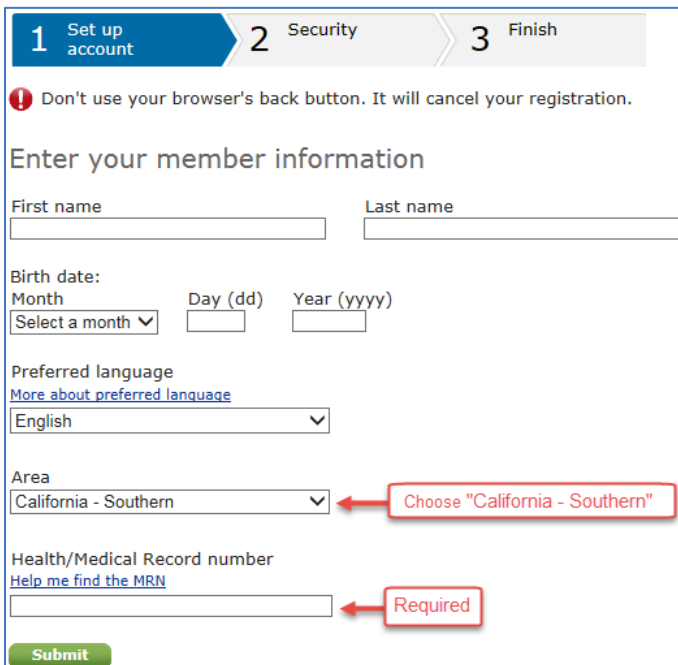
Step 3: SET UP ACCOUNT: Click the option “I have a Kaiser Permanente plan and want to use online services”



The screenshot shows a progress bar with three steps: '1 Set up account', '2 Security', and '3 Finish'. Below the progress bar is a warning: 'Don't use your browser's back button. It will cancel your registration.' The main heading is 'Welcome! Let's match you to our secure services.' Below this is the question 'What would you like to do on kp.org?'. Two radio button options are shown: 'I have a Kaiser Permanente plan and want to use online services.' (selected with a red arrow) and 'I don't have a Kaiser Permanente plan, but I want to be a caregiver for someone.' At the bottom are 'Continue' and 'Cancel' buttons.

- Click “continue”

Step 4: SET UP ACCOUNT: Enter your member information accurately.



The screenshot shows the 'Enter your member information' form. It includes fields for 'First name', 'Last name', 'Birth date' (Month, Day, Year), 'Preferred language' (English), 'Area' (California - Southern), and 'Health/Medical Record number'. A red callout box points to the 'Area' dropdown menu with the text 'Choose "California - Southern"'. Another red callout box points to the 'Health/Medical Record number' field with the text 'Required'. A 'Submit' button is at the bottom.

- Under **Area**, choose “Southern California” option. *If your Medical Record information is from another region, please contact Membership Services for assistance.
- **You must have a Medical Record Number in order to Register for a new kp.org Account.** All kp.org accounts are tied to the unique Medical Record Number for each patient.
- When complete, click “Submit”

If you need more assistance, please call Member Services (800) 464-4000.